

MULBARTON GYMNASTICS CLUB

COMPLAINTS AND GRIEVANCE PROCEDURE

As a club affiliated to British Gymnastics, the club is bound by the BG procedures for complaints, disciplinary issues and membership suspensions and expulsions.

The club places the welfare and safety of its members as the highest priority.

Mulbarton Gymnastics Club has a designated Health, Welfare and Safety Officer to whom all complaints, grievances and suspicions of poor practice should be addressed.

Matters will be dealt with confidentially and only with those who need to know will be informed.

The British Gymnastics procedures for dealing with complaints will be followed and if an issue cannot be suitably addressed at club level, the British Gymnastics procedures will be implemented.

A copy of the British Gymnastics Complaints Procedure and the Policy for Safeguarding and Protecting Children and Vulnerable Adults is available to view in the Club Policy Folder or copies can be obtained from the British Gymnastics website.

Amy Thorogood Head Coach

Frankie Culling Welfare Officer